

Our commitment to health and safety at Driving Creek

Zipline Risk Disclosure

Our zipline tour is an adventure activity that operates in a natural environment where unpredictable and uncontrollable events can occur that may result in harm.

We have a comprehensive safety management system, that is audited by AdventureMark and regulated by WorkSafe NZ, to meet New Zealand standards and best practice for adventure activities. Despite these measures, we cannot eliminate all risks. It is important that you are aware of the risks that may lead to injury, serious harm, or death.

The risks include, but are not limited to falling from height, zipline collisions, guide errors, slips and falls, entanglement, railway accidents, falling vegetation as well as severe weather events, including thunderstorms, strong winds and extreme temperatures.

Visitor responsibilities

We need all visitors to support us in ensuring every zipline tour is safe and enjoyable by:

- Actively listening and following all instructions from our staff
- Completing the pre-tour check-in and acknowledgement form
- Informing our staff of any medical conditions or concerns prior to your experience
- Meeting our participation requirements, including age, weight and ability
- Taking reasonable responsibility for dependents in your booking group

Our responsibilities

We have established safety measures and processes to control hazards and mitigate potential risks. We will do everything reasonably practicable to ensure your experience is safe and enjoyable, including:

- Supplying industry-standard zipline safety equipment
- Ensuring our staff are formally trained in leading the zipline activity, and providing ongoing assessment and training
- Regularly inspect equipment, course and trees, using a combination of trained staff and third-party specialists, and maintain them to a high standard
- Actively monitor the weather and cancel tours during strong winds, thunderstorms and other severe weather events
- Deliver safety briefings, instructions and supervision
- Using formal processes to continuously improve Driving Creek health and safety
- Meeting or exceeding industry standards and best practice